

2023 – 2024 COMMUNITY ENGAGEMENT PROJECT

Lift Community Services is developing a strategic community engagement plan to help develop:

- *Better understanding by Lift of community concerns about its services and potential resolutions.*
- *Open channels of communications for the community to engage/share concerns with Lift.*
- *Community understanding and acceptance of complex care and supportive housing - their differences and the issues they aim to address.*
- *Community understanding of Lift's role as it relates to housing.*
- *Community member/organization interest in working with Lift.*

PHASE 1: COMMUNITY MAPPING

October to November

Outlined known individuals, businesses and organizations in the community who may be impacted or have an interest in supportive/complex care housing in the qathet region and documented the current state understanding about these groups. This work identified gaps in knowledge and opportunities to learn more about needs/interests moving forward. Information gathering and early engagement plans developed.

PHASE 2: INFORMATION GATHERING + EARLY ENGAGEMENT

December

- Door to door canvassing by Lift senior leadership team to approximately 60 businesses in the vicinity of supportive housing and community resource centre. Survey will be shared with option to fill out on paper or online.

January

- Door to door canvassing by Lift senior leadership to residential homes in the vicinity of supportive housing and community resource centre. Minimum target of 250 residents. Survey to be shared with option to fill out on paper or online.
- Host a Chamber of Commerce breakfast (not confirmed).

February

- Public communications update on community engagement plans with release of survey to whole qathet Region.
- Meet with Rotary (not confirmed).
- Meet with other local service providers, first responders, etc. (not confirmed).

March/April

- Review data, share results, develop engagement plans (Phase 3).