

SUPPORTIVE HOUSING GOOD NEIGHBOR AGREEMENT

Lift Community Services is committed to positive outcomes for Supportive Housing participants, neighbours, and the wider qathet community.

All participants are required to sign a Good Neighbour Agreement, which outlines appropriate behavior and expectations while living at Supportive Housing. This agreement sets an expectation for participants to be respectful neighbours who contribute positively to the safety and security of the wider community.

While we expect participants to follow this agreement, we also understand that flexibility is essential to successful housing outcomes. Failure to comply with the Good Neighbour Agreement will trigger an issue resolution process between staff and participant with the aim of identifying and resolving the issue and supporting housing retention wherever possible. Repeated violations and/or failure to engage in a resolution process will lead to discharge from the Supportive Housing program.

Program participants agree to:

- a) Treat their neighbours and the community with consideration and respect.*
- b) Not make excessive noise at any time or cause unnecessary disturbances.*
- c) Not to engage in activities that can affect the personal or emotional well-being of other program participants or any other persons.*
- d) Not engage in vandalism, theft or threats towards neighbours, participants, guests or staff of the Lift Supportive Housing building.*
- e) Make sure that the security doors are closed properly and not let unknown people through the communal entry system.*
- f) Put their garbage in the bins as provided – please do not throw anything from your windows.*
- g) Clean up after their animals in the neighborhood.*
- h) Not smoke or consume drugs or alcohol in common spaces including but not limited to the lobby, staircases, hallways, dining or lounge area, and outdoor spaces on the property and front entrance of the building as per the city by-laws.*
- i) Not to smoke or consume drugs or alcohol in and around the building including across the street, in the wooded area next door, or near the neighbouring apartment buildings or businesses.*
- j) Dispose of used needles in the proper receptacles provided. Safe sharps disposal is critical and is taken seriously by Program staff.*